

Customer Experience & Culinary Demo Specialist

Responsibilities

- Plan and implement product demonstrations throughout New Morning Market.
- Provide outstanding customer service; caring for customer needs throughout the store
- Tell New Morning Market's product's stories through sampling, cooking/serving suggestions, personal experience and providing take-aways (recipes/coupons/etc.)
- Creatively merchandise demo products.
- Ensure active and passive demos are effectively and efficiently facilitated including set up and clean up.
- Partner with the Marketing Team on signage and any additional marketing materials and channel storytelling
- Work with New Morning Market Department Leads to ensure sufficient product is ordered.
- Maintain a clean and well-organized work area.
- Follow and comply with established procedures, including health and sanitation, and safe work practices and adhere to any food safety certifications
- Scheduling vendor demos and maintaining vendor relationships, including soliciting for free product for events/promotional needs
- Manage & develop as needed New Morning Market's Paid Vendor Demo Program

Knowledge, Skills, & Abilities

- Strong customer service skill
- Ability to share & show a passion for New Morning Market products and mission while conveying to our customers and staff the distinguishing factors about our products
- Ability to handle, present, and cook items from all departments as well as write cooking instructions and techniques
- Ability to follow directions and established procedures
- Ability to sell proactively
- Ability and interest in building on vendor partner relationships
- Good communication skills
- Ability to perform basic math
- Proper knife handling and basic utensil and appliance skills
- Basic proficiency with computer applications and programs including email, Microsoft Office, and operations related applications
- Ability to work a flexible schedule including nights, weekends, and holidays as needed
- Ability to organize work area, paperwork and communications with all partners and stakeholders
- Proficiency in time management skills

Desired Work Experiences

- Cooking (Basic/Intermediate)
- Customer Service
- Organizational management for self and others

- Employment type
Full-time